

Faculty Tutorial: Enable Course Messages

Purpose: To show faculty how to enable "Course Messages" and disable "Email."

IMPORTANT: *Messages* sent from within a course in MyHills, using the "Course Messages" tool, stay within that course's "Course Messages" area. The do <u>not</u> go out through email. This can make it slower for students and instructors to receive information, as they must log into MyHills and specifically check the "Course Messages" area.

For this reason, by default, "Course Messages" will <u>not</u> be enabled in your course. To enable "Course Messages," click "**Customization**," which is located in the "Course Management" menu in your course.

Note: Email is enabled in all courses by default, as it is the recommended form of communication in MyHills. For more information on sending Email from MyHills, please see the tutorial "Create and Send Email."



In the sub-menu that opens, click "Tool Availability."



You will be taken to the "Tool Availability" page. This page lists every tool that can be made available in your course.



Check the box next to "Course Messages" to make Course Messages available.

Content Area	A Armon See Ja	· And the second	and a second	Sand Sand Sand	
Content Package (SCORM)	0	\odot	\otimes		
Course Link	0	\otimes	\otimes		
Course Messages		\otimes	\otimes	\otimes	
Discussion Board		\odot	\otimes	\otimes	
Discussion Board	0	\odot	\otimes		
Email 😒		\otimes		\otimes	
Flickr Photo	0	\odot	\otimes		
Flickr Photo (in Text Editor)		\otimes	\otimes	\otimes	
Glossary				\otimes	
Grade Center	· · · · · · · · · · · · · · · · · · ·	or Opentary.		a sha way and want a	· A. amo

Next, uncheck the box next to "Email."

Note: It is VERY important that you uncheck "Email" if you are going to use "Course Messages." <u>Never</u> have both forms of communication enabled at the same time, as this will lead to confusion for students who may not know to check "Course Messages," because they also receive some messages via Email.

Content Area	A Same San Jak	· And a fame		Sand Sand Sand	
Content Package (SCORM)	0	0	0		
Course Link	0	0	0		
Course Messages		\otimes	0	\otimes	
Discussion Board		\otimes	\otimes	0	
Discussion Board	\otimes	\otimes	\otimes		
Email 🌝		\odot		0	
Flickr Photo	0	\odot	\otimes		
Flickr Photo (in Text Editor)		Ó	\otimes	\otimes	
Glossary				0	
Grade Center	· · · · · · · · · · · · · · · · · · ·	an Onders	- a mar all a same	. e et a mar alla sa at sama de	

Scroll to the bottom of the page and click "Submit."





A green "Success..." message should appear at the top of the page.

The "**Send Email**," link, which is located toward the bottom of the **blue** "Course Menu," should now have a gray box next to it. The gray box indicates that the link is unavailable to students however, it is best to delete links that you are not using in a course.



Hover your cursor over "Send Email" and click the drop-down arrow that appears.



In the sub-menu that opens, click "Delete."

My Grades Send Email 🗹	Blackboard Collaborate Voice Email
Help Desk	Podcaste
COURSE MANAGEMENT	Delete
Control Panel	

Now, instructors should add a "Course Messages" link to your "Course Menu." Hover your cursor over the "+" symbol at the top of the **blue** "Course Menu."



In the sub-menu that opens, select "Tool Link."

MyHills Courses Community				
1 Course Home				
+ E P C t	MyHills Training			
Blank Page	Course Home 🗢			
Tool Link Web Link Course Link	Add Course Module			
Subheader Divider	My Announcements			
Discussions 🛛	No Course Announcements have been posted in the last			

Type "Course Messages" in the "Name" field.

MyHills Courses Co	s Community College
free Course Home	
+ E E C îi Add Tool Link	MyHills Training
Xame: Type: Announcements	Course Home ©
Available to Users	Add Course Module
and and an and a second	A second the second second second second



Then, select "Course Messages" from the drop-down menu under "Type."

Check the box next to "Available to Users" and click "Submit."



A "Course Messages" link will now appear at the bottom of the "Course Menu."



Hover your cursor over the link, click your mouse, and drag the link to where you would like it placed in the menu. It is recommended that you place the "Course Messages" link directly above "Help Desk," as that is where the "Send Email" link was originally located.

Note: Because "Email" is the standard method used in MyHills, it is very important that you let your students know if you are using "Course Messages" and encourage them to view the corresponding tutorial. Otherwise, they may not check it and will not receive your messages.



Congratulations! You now know how to enable "Course Messages!"

Office of Online Learning

Looking for more computer tutorials? Please visit: <u>www.indianhills.edu/tutorials</u>.

For further assistance on this topic or other technical issues, please contact the **IT Help Desk Phone:** (641) 683-5333 | **Email:** <u>helpdesk@indianhills.edu</u> | **Web:** <u>www.indianhills.edu/helpdesk</u>