Financial Aid Checklist, Payments & Refunds, and Account Statement Information

Let's say you plan to use financial aid to help pay for school. You've filled out your FASFA and you're wondering what else you need to do in order to receive your award. In this tutorial, we'll take a look at the financial aid checklist and show how to accept your financial aid. We'll also look at other information such as setting up authorized users and payment options.



Once you have successfully logged into WIN (Warrior Information Network), hover over the Account Management Menu.

Account Management	
Financial Aid Checklist	
Payment & Refund Portal	
Account Statement	

There are several links to choose from, including:

- **Financial Aid Checklist** Use this link to view your Financial Aid Checklist, Accept Loans and view your current financial aid status.
- **Payment & Refund Portal** This is where you can view & pay your bill or dorm deposit, set up an E-refund account or create an authorized user.
- Account Statement Choose this link to view a breakdown of your balance, including financial aid, scholarships & payments.

Financial Aid Checklist will take you to the main Financial Aid Home page. For a short video on accepting financial aid, please view the tutorial, <u>Accepting Your Financial Aid</u>.

The financial aid department will provide a letter mailed to your address on file with your initial award. You can also review your award letter as well as accept any anticipated aid in WIN under the Account Management menu on your Dashboard.



Use Colleague Self-Service Financial Aid to assist in managing your Financial Aid package from submission to completion.

Payment and Refund Portal opens your IHCC payment portal. Using the links on this page, you can Make a Payment, set up a Payment Plan, make a Deposit, and apply for Refunds, along with setting up an authorized user on your account.



For a short video on payment and refund options, please view the tutorial, Payment & Refund Portal.

Students can set up payment plans for an active term through WIN by going to the Payment & Refund Portal under the Account Management menu on their Dashboard.



Payments can be made in person at the OneStop in the Bennet Student Services Center on the Ottumwa campus. Students can also make online payments with a credit card debit card or a checking/savings account through WIN by going to the Payment & Refund Portal under the Account Management menu on their Dashboard.



Students can set up an authorized user through the Payment & Refund portal in WIN. This allows a person outside of the student to view the student bill and make payments on the account. Note: "In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information."



Authorized Users

Authorized	Users	Add	Authorized	User

You can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

nail address of the authorized user		joe_learner@gmail.com			
Would you like to allow this person to view your billing statement and account activity? Would you like to allow this person to view your payment history and account activity?	YesYes	O No O No			
			Cancel	Continue	

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Note: When adding an authorized user, you must check the I Agree box, then click Continue to complete the setup process.

Agreement to Add Authorized User

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I hereby authorize Indian Hills Community College to grant joe_learner@gmail.com full access to my accounts, including ability to view all billing statements, payment history, and/or make payments accordingly. My payment methods and credit card and/or checking account information will remain confidential and hidden from all other users. I understand that I am still primarily responsible for ensuring that all my accounts are paid on time and in full.

This agreement is dated 11/10/2022 8:32:27 AM CST.

For fraud detection purposes, your internet address has been logged:

at 11/10/2022 8:32:27 AM CST

Any false information entered hereon constitutes as fraud and subjects the party entering same to felony prosecution under both Federal and State laws of the United States. Violators will be prosecuted to the fullest extent of the law.

Please check the box below to agree to the terms and continue.

I Agree Cancel Print Agreement Authorized Users Thank you. We have sent an e-mail to joe_learner@gmail.com with instructions on how to log in and view your billing and payment plan information. This person will log in using the e-mail address you provided. Authorized Users Add Authorized User Full name Email address Action joe_learner@gmail.com

You may add as many authorized users as you wish and can change user settings at any time.

Email address	Action
joe_learner@gmail.com	•
	Edit
	Delete
	Show Agreement



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Account Statement will show you your Financial Account Activity.



You can also View your Statement for more details.



Indian Hills Community College 525 Grandview Ave, Bldg 1 Ottumwa, IA 52501-1398

Janet Learner 525 Grandview Ave Ottumwa, IA 52501

Name	Janet Learner
Student ID	0384046
Total Balance	\$0.00

IHCC Student Statement

\$0.00

Total Amount Due Amount Enclosed

Please return this portion of the statement to the institution, along with your payment.

Date Generated: 10/5/2022

Account Activity Summary - Fall Term 22

	Charges	
+	Total Charges	\$0.00
=	Fall Term 22 Balance	\$0.00
=	Total Amount Due	\$0.00
	Total Balance	\$0.00

Account Activity Details - Fall Term 22

Balance

\$0.00

Once you are ready to log out, click "Sign Out" at the top of the page. To ensure you exit completely, please log out and close your browser.

For technical help with WIN (Warrior Information Network), contact the IT Help Desk.

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