

I Can Handle the Kids but Not the Parents!

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### Training Agenda

- How well do you know them?
- Types of Parents
- Goals for Inclusion
- Addressing Conflict
- Conversation Starters and Enders
- Activities and Events
- Changes for the Classroom

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### How well do you know them?

- Think about your kids in care
- Think about who their parents are
- How well do you know them
- How well do they know you



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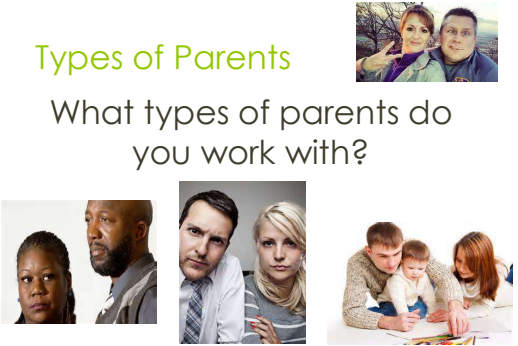
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### Types of Parents

What types of parents do you work with?



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### Goals for Inclusion

What is it that you want from your parents?

What are you currently doing to achieve these goals?



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### Addressing Conflict

- What do you do when a parent is upset or angry?
- When enough is enough?
- Is the customer always right?



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Conversation Starter and Endings

What's on the menu tonight?

How did the game go?

You enjoy your night o.k.?

Is it still nice outside?

Did Johnny get a new haircut?

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Activities and Events

What types of events and activities do you currently do? What works and what doesn't?



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Personal Reflection

What will you do to build better parent relationships in your classroom?



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